

1. Call to Order

Mr. Gillaspie called the meeting to order at 4:05 pm.

A. Roll Call

Present:

Kristin Almquist
Tamara Barrick
Suzanne Droubie
Barry Gillaspie
Christy Holliger
Pat Hubbard
Rhonda Pina
Gail Smith
Andrew Squire

Absent:

Dan Eckstrom
Jose Ocano (Non-Voting)
Erin O'Donnell

B. Pledge of Allegiance

Mr. Gillaspie led the Pledge of Allegiance.

2. Adoption of September 15, 2016 Meeting Minutes

The motion was made and seconded (Barrick/Smith) that the September 15, 2016 meeting minutes be adopted as written. The motion carried (8-0). (Mr. Squire had not arrived yet.)

3. Call to Audience

There were no speakers at this call to the audience.

4. Announcements

A. Chair

Mr. Gillaspie said announcements will be a regular agenda item.

B. Committee

Ms. Almquist provided positive comments regarding the PACC groundbreaking event and the volunteers and staff participating in the event. Ms. Hubbard thanked Health Department Director Dr.

Francisco García, staff and volunteers for their efforts for the recent MASH event. Ms. Pina commented that a colleague of hers adopted three animals from PACC, including a bonded mother and daughter duo. The colleague said the experience was very positive and the volunteers involved were wonderful. Dr. Smith announced a Friends of PACC fund raising event on November 5th. Dr. García thanked the current and former Committee members for their participation in the PACC ground breaking event.

C. Management Report

Dr. García introduced Justin Gallick. Jose Ocano and Mr. Gallick are Co-Directors of PACC with Mr. Ocano handling Internal Operations and Mr. Gallick being the Director of Community Engagement. Mr. Gallick oversees live release: adoption, foster, rescue, outreach and volunteer programs, as well as licensing; Mr. Ocano oversees the shelter, clinic and enforcement operations.

i. Pet Support Center Overview

Mr. Gallick reported on this item. Three and a half weeks ago PACC launched its pet support center with funding from PetSmart Charities. The center is essential a community resource phone bank focused on prevention, and retention versus sheltering. The center is also handling all adoption calls which increases customer service. Eventually they want the center to take all calls and forward enforcement calls to dispatch. The PetSmart funding is for one year and bequest money has been set aside for an additional year of funding, which gives staff up to two years to work on sustainability. The center is handling 1,500 to 1,600 calls a week and the staffing is currently three people.

ii. PACC Building Update

Mr. Gallick shared a brief slide show of the new facility. (Included in the record.) Phase one is the new construction scheduled for completion by the end of 2017, then phase two will be remodeling existing areas. The new PACC will have a higher percentage of indoor / outdoor kennels. The entry splits adoptions and admissions; and admissions are split for dogs and cats. Currently there is just one lobby which causes stress for both people and pets. The new facility will feature open adoption areas away from the kennel areas. Currently the adoption discussions take place at the end of a kennel row. The County has added the installation of solar panels to the project, without adding any costs. The panels will shade the enforcement vehicle parking.

iii. Dashboard Review (see New Business Item 6.A)

D. Volunteer Representative

i. PACC Staffing and Impact on Volunteer Workforce

Ms. Holliger said there are 1,200 active volunteers and 297 fosters. However, the core group of volunteers who serve on a regular basis is a much smaller number. Last fiscal year volunteers provided over 89,000 hours of service, which she valued at over \$2 million. Dog walking is the

activity consuming the most volunteer time. Serving as adoption counselors is a very important volunteer activity. Volunteering is stressful and there is burnout.

Staff vacancies adversely impact volunteers. Staff are hard to find and this lack of availability wastes significant volunteer time and leaves them with very limited access to information. Ms. Holliger suggested a limited access to Chameleon data as one way to help volunteers.

ii. Adoption Practices – Challenges and Development

Ms. Holliger said it is a challenge to balance managing overcrowding with safe quality adoptions especially when adoption staffing is extremely inadequate. The shelter routinely has free adoption events to ease overcrowding, but some question the quality of these adoptions. PACC has embraced a conversation based adoption model, but Ms. Holliger contends that lack of staff and volunteers, training gaps and free adoption events have led to some poor outcomes. Some cases involve adopters some feel should be ineligible due to criminal history or pet ownership history, but volunteers are told they cannot deny the adoptions due to legal restrictions. Ms. Holliger said improvements have been made and possible solutions have been discussed, but called for more efforts in improving adoption practices. Dr. García acknowledged the need for improvement especially in communication. This topic is to be a future agenda item.

5. Old Business

A. By-Laws Review and Ratification

The motion was made and seconded (Hubbard/Smith) that the by-laws be approved as written. Mr. Gillaspie said he thought in the first line the word “center” needed to be added after the word ‘care’ to make the Committee title the Pima Animal Care Center Advisory Committee. He also pointed out an extra period at the end of Article III, A.3. and the need to change Article IV, A.1. to the second Thursday of the month as the Committee decided at its last meeting. Finally, under Article IV D. he suggested the quorum be a majority of the voting members. A second motion was made and seconded (Gillaspie/Hubbard) that the by-laws be approved with the aforementioned edits. The second motion carried (9-0).

6. New Business

A. Proposed PACC Operational Dashboard Elements

There were three handouts for this item. One titled Basic Animal Data Matrix, one titled PACC Dashboard 9/1/2016 to 9/30/2016 and one untitled list of suggested bullets. (All included in the record.) The untitled bullets were items Dr. O’Donnell suggested. The discussion was focused on determining what data the Committee wants on a regular basis tempered with what staff tracks and can provide without excessive effort.

i. Best Practices from Other Animal Welfare Entities

The Animal Data Matrix handout is an outside entity suggestion for basic animal data collection based on data points agreed upon by several animal welfare agencies.

ii. Shelter Animals Count – Basic Data Matrix

Dr. García went over the PACC Dashboard handout logic. Items were chosen to represent different functions, and data was pulled from Chameleon (PACC's electronic animal management system). Dr. García said clinic and volunteer data still needs to be worked out as far as what the Committee wants. He continued that a dashboard is not meant to be a deep dive and more detailed statistics would be shared annually. Mr. Gallick went over the PACC Dashboard statistics.

Various comments and suggestions followed; they included:

- Current numbers don't mean much without other numbers, such as previous year's numbers and month to month numbers, to compare to;
- Not all Chameleon information is currently uniformly recorded in query-able fields;
- Detailed information would consume considerable Committee time to go over;
- Jurisdictional breakdowns could be helpful at times;
- PACC has a number of lines of business such as sheltering, enforcement, licensing, budget, volunteers and clinical services;
- Interest in quarterly / periodic, possibly rotating, deeper looks into the various lines of business was expressed;
- There needs to be balance as far as the time spent generating data compared to the use or usefulness of the data;
- Once the dashboard is fully defined it could be public on the web.

Dr. García suggested letting staff produce the next iteration of the dashboard, having heard the Committee's comments and suggestions, and then bring it to the next meeting for further discussion and refinement. The Chair agreed and this is to be an agenda item going forward.

iii. Enforcement Action Summaries

Dr. García requested the Committee hear the presentation for the next agenda item to inform them about the enforcement program, so that the Committee can then, with more understanding, request what type of regular information they will want regarding enforcement going forward. The Chair agreed.

B. Enforcement Program Assessment and Overview

Enforcement Manager Adam Ricci utilized two PowerPoint presentations (included in the record) to brief the Committee on the enforcement program. There was a difference between the Dashboard's calls number and Mr. Ricci's reported calls for the same month, so staff will have to look at how the calls are tracked and how the data is produced to standardize the data. Sixty percent of the calls were from the City of Tucson. There were 151 citations issued for the September calls. There were 255

reported bites in September; 172 of them were dog bites. Brochures are being updated to make them more appealing and current.

The second PowerPoint presentation include the philosophical shift from simply enforcement to “field services.” Mr. Ricci was voted to the Board of Directors for the National Animal Care and Control Association, which he called one of the premiere animal control organizations in the country. Mr. Ricci’s second presentation went over a number of training, resource and grant opportunities. The “field services” mindset includes using the field officers for outreach and services beyond enforcement.

7. Future Agenda Items

Jurisdictional support for the trap neuter release program (TNR), currently through Best Friends, going forward was a suggested topic, as well as numbers and information associated with the current TNR program and its partners. The dashboard information, and staffing and communications as it relates to the volunteer program were items mentioned during the meeting.

8. Call to Audience

There were three speakers at this call to the audience: Brenda Soeme, Jane Schwerin and Marcie Velen.

Ms. Soeme said she recently became aware of an article about PACC officers leaving two different dogs in trucks, one for three days and one for five days. She commented that if the officers cannot be counted on to uphold the laws and care for the animals, it makes a bad statement to the community. At least one officer is back to work after what she referred to as a slap on the wrist.

Ms. Schwerin, President of People for Animals in the Prevention of Cruelty and Neglect, referred to the same article and incidents as Ms. Soeme and said neither of the officers has been fired or charged with cruelty. She suggested the Committee put the topic on their agenda for discussion and asserted that if another person had done as these officers did, they would have been charged with cruelty. She wanted to engage the Committee in discussion on this topic; the Committee declined her invitation. Ms. Schwerin also directed a comment to Ms. Holliger regarding her comments about adoptions under item 4.D.i. Ms. Schwerin referred to Pima County Code 6.04.180, which states in part, animals shall be “placed by adoption in a suitable home.”

Ms. Velen suggested that there be follow up by the pet support center to learn what happened after the original contact. Regarding the dashboard information, she said the category of return to owner is significant and should be added. She also referred to non-live outcomes and said she would like to see the numbers on euthanized animals that could have been saved if resources were available to save them.

9. Adjournment

The meeting adjourned at 6:52 pm.



**PIMA COUNTY
PIMA COUNTY ANIMAL CARE ADVISORY COMMITTEE**

October 13, 2016 – 4:00 P.M.
Herbert K. Abrams Public Health Center
3950 S. Country Club Road
Tucson, Arizona 85714
Room 1108
(520) 724-7729

	Agenda Item	Type
1.	Call to Order A. Roll Call B. Pledge of Allegiance	Action
2.	Adoption of September 15, 2016 Meeting Minutes (All Members)	Discuss/ Action
3.	Call to Audience	Public Call
4.	Announcements A. Chair (Gillaspie) B. Committee C. Management Report (García/Gallick) i. Pet Support Center Overview ii. PACC Building Update iii. Dashboard Review (see New Business Item 6.A) D. Volunteer Representative (Holliger) i. PACC Staffing and Impact on Volunteer Workforce ii. Adoption Practices – Challenges and Development	Discuss/ Action
5.	Old Business A. By-Laws Review and Ratification (All Members)	Discuss/ Action
6.	New Business A. Proposed PACC Operational Dashboard Elements (All Members) i. Best Practices from Other Animal Welfare Entities ii. Shelter Animals Count – Basic Data Matrix iii. Enforcement Action Summaries B. Enforcement Program Assessment and Overview (Ricci)	Discuss/ Action
7.	Future Agenda Items (All Members)	Discuss/ Action
8.	Call to Audience	Public Call
9.	Adjournment	Action

One or more members of the public body may participate by telephonic or video communications.
Should you require ADA accommodations, please contact the Pima County Health Department
five (5) days prior to the meeting at (520) 724-7729
A copy of the Agenda is available from the Pima County Health Department, 3950 S. Country Club Rd.,
Tucson, Arizona 85714 or at www.pimahealth.org

Pima County Animal Care Advisory Committee
Minutes
September 15, 2016
3950 S. Country Club Road
Tucson, Arizona 85714

Draft

1. Call to Order

Health Department Director Francisco García, M.D. called the meeting to order at 5:31 pm.

Attendance

Present:

Kristin Almquist
Tamara Barrick
Suzanne Droubie
Dan Eckstrom
Barry Gillaspie
Christy Holliger
Pat Hubbard
Jose Ocano (Non-Voting)
Erin O'Donnell
Rhonda Pina
Gail Smith
Andrew Squire

Absent:

None

2. Pledge of Allegiance

Mr. Gillaspie led the Pledge of Allegiance.

3. Establishing Committee By-Laws

Copies of the latest by-laws were passed out (included in the record). Mr. Gillaspie touched on some of the proposed details and various particulars were discussed. One item discussed was the possibility of limiting the length of service on the Committee to 12 years and various methodologies to accomplish such. Dr. García did not feel it was fair to call for a vote on the by-laws since the membership had not had sufficient time to go over the document, so he deferred the vote until the next meeting.

4. Selection of Officers for the Committee

Mr. Gillaspie volunteered to be the Chair and Ms. Hubbard volunteered to be Vice-Chair. No others expressed interest in being Committee officers. The motion was made and seconded (Eckstrom/Squire) that the Committee elect Mr. Gillaspie as Chair and Ms. Hubbard as Vice Chair. The motion carried unanimously.

5. Random Selection of Committee Terms as Directed by Pima County Code 6.04.100

The related portion of code was read and random terms selected.

Board of Supervisors appointee terms: Kristin Almquist, two years; Suzanne Droubie, four years; Dan Eckstrom, two years; Pat Hubbard, four years; and Rhonda Pina, four years.

Community Organization and Partners terms: Tamara Barrick, two years; Christy Holliger, two years; Erin O'Donnell, four years; Gail Smith, four years; and Andrew Squire, two years.

6. Discussion of Committee Meeting Schedule

This discussion began as part of the by-laws discussion. Through general discussion it was agreed the Committee will meet on the second Thursday of the month, from 4:00 pm to 6:00 pm, with the next meeting being on October 13th.

7. Pima Animal Care Center Groundbreaking Event

Dr. García invited the Committee to the new Pima Animal Care Center (PACC) groundbreaking ceremony on October 4th at 10:00 am.

8. Call to the Audience

There were three speakers from the audience, Jo Wishnie, Nancy Emptage and Jane Schwerin.

Ms. Wishnie said she is a volunteer adoption coordinator at PACC volunteering about 47 hours a month. She referred to Mr. Ocano's PowerPoint presentation from the last two meetings and said the presentation doesn't mean operational problems are all solved and only strategic planning is needed. She expressed that a number of PACC accomplishments were at the direction or urging of the Committee and she hopes that continues. Although PACC has made numerous improvements of the last decade the need for operational improvements still exists. She related that adoption coordinators, after spending sufficient time with prospective adopters, are often thwarted by staff when the coordinators determine an individual is not an appropriate adopter. She expressed that adoption counselors are often met with derision and condescension by staff and are often overruled in the presence of the public. They are told they are too emotional; they hate people; and no one is good enough to them. However, Ms. Wishnie asserted these claims are not true. She said PACC has a responsibility to the animals and adoption is a privilege not a right. She concluded by inviting Committee members to spend a day or half a day at PACC to experience what is going on there.

Ms. Emptage is an animal advocate and former Committee member of 22 years. She recommended Committee members do a ride along with a field officer to observe procedures and public interactions, as well as spend time in shelter. She said we've come a long way, but still need more improvements. She contended that some people are getting animals when they cannot afford to feed them or provide veterinary care and then call animal welfare entities asking for help. She continued that this is an issue for the Committee to work on.

Ms. Schwerin is the president of People for Animals in the Prevention of Cruelty and Neglect and a former member of the Committee. She said she agreed with the first to public speakers and that there are many things still not good for animals at PACC. She referred to the monthly ten reports on enforcement actions and the monthly dangerous animal reports the former Committee used to get and said she wished the new Committee would involve itself in these reports. The reports go over what actions were taken such as whether a dog was declared dangerous and spayed or neutered as required by the law.

9. Summation of Action Items and Proposal of Future Agenda Items

Discussion started on agenda items. Dr. García suggested Health Department leadership, Mr. Ocano and Committee officers could collectively work out the agenda. Mr. Gillaspie said he also wanted there to be opportunity to suggest agenda items at the meetings. Additionally a list of suggested items could be maintained so that topics don't get forgotten about. Also any member can propose agenda items through the Chair and Vice Chair.

Dr. Smith suggested a manager's report as a routine agenda item. Dr. García said it will need to be defined what the manager's report is comprised of, such as a list of dashboard indicators. Dr. Smith also suggested there be presentations from various PACC units, one per meeting. Dr. García said this could be part of the manager's report. The motion was made and seconded (Squire/Smith) that the manager's report dashboard be an agenda topic for the next meeting. The motion carried unanimously.

Ms. Hubbard recommended Enforcement Manager Adam Ricci come to the next meeting to give an update on enforcement. She made her request a motion, which was seconded by Ms. Barrick. The motion carried unanimously.

Mr. Gillaspie added he would like to see PACC's budget and have an orientation to standardized statistics.

Dr. García summarized the meeting. Items included:

- Committee members received copies of the draft agenda which is to be on the next agenda
- Committee officers were selected and will begin to function in their capacities
- Individual terms of service were selected
- The next meeting date was established
- The Committee was invited to the PACC groundbreaking.

Addendum Items:

1. Introduction of Committee members not introduced at the last meeting

Three Committee members (one new and two who did not make the last meeting) introduced themselves to the Committee and touched on their backgrounds as related to animal welfare. Dr. García also had the other Committee members re-introduce themselves for the benefit of the new attendees.

2. Adoption of August 25, 2016 Meeting Minutes

The motion was made and seconded (Hubbard/Smith) that the August 25, 2016 meeting minutes be adopted as written. The motion carried unanimously.

10. Adjournment

The meeting adjourned at 6:37 pm.



ADOPTIONS
LOST & FOUND

CLINIC
ADMINISTRATION

ADMISSIONS
LICENSING & E...



Main Entry Plaza

Viewpoint #1 on Floor Plan | 2016 October 4

Pima Animal Care Center

Line and Space, LLC
627 E. Speedway, Tucson, AZ | 520-623-1313 | lineandspace.com

WELCOME TO PIMA ANIMAL CARE CENTER

ADOPTING? START HERE!





LOST DOGS



Renovated Dog Housing

Viewpoint #3 on Floor Plan | 2016 October 4

Pima Animal Care Center

Line and Space, LLC

627 E. Speedway, Tucson, AZ | 520-623-1313 | lineandspace.com





BASIC ANIMAL DATA MATRIX (VRS 4-2015)

Introduction to the Basic Matrix:

This basic matrix was designed to serve as a tool for basic data collection. It is a simple matrix containing what many (including Asilomar, ASPCA, National Federation of Humane Societies, American Humane, UC Davis, Maddies Fund, PetSmart Charities, HSUS and Shelter Animals Count) have agreed are the minimum data points (along with definitions) an organization should gather. Whether organizations already gather a great deal of data or have only gathered the basics, this matrix should facilitate the roll up or merging of data at the local, regional or national level by providing a common framework. This matrix does not reflect any preference in data analysis or the calculation of rates but is rather simply a tool for data collection.

Tracking by Species and Age:

The risks associated with being an adult dog, puppy, adult cat or kitten (or neonate of any kind) in a shelter environment will vary a great deal. To help shelters assess and understand the differing risks for these populations of animals, this basic animal stats matrix includes a break out by species and age. If tracking statistics broken out by species and age is beyond the capacity of an agency, simply tracking statistics by species would be a place to begin. This document defines puppy and kitten as under 5 months of age (see below: Determining Age). Again – given the differing level of risk – breaking age down further to include a neonate category for both dogs and cats can also be very informative.

Determining Age:

This basic matrix utilizes 5 months as the break point between puppy/kitten and adult. At or near 5 months of age there are changes in the teeth which can help guide trained staff regarding proper categorization of the animal. For cats, at 4-5 months of age permanent canines, premolars and molars are coming in (all in by 6 months of age). For dogs, at 5-7 months of age permanent canines, premolars and molars are coming in (all in by 7 months of age). Source: "How to . . . series" from *Animal Sheltering*, visit: www.shelteranimalscount.org for a copy of the document.

Beginning and Ending Shelter Counts:

These numbers help frame the population of the animals sheltered and cared for by the organization. We are recommending that a shelter do a walk through – physically counting the animals sheltered within the organization, and not forgetting to count those animals who have been admitted but who are not currently within the shelter (foster care, in the care of a veterinary hospital, etc).



Defining Owner Intended Euthanasia:

Some shelters offer pet euthanasia to the public as a service whose cost may be subsidized and therefore more affordable than local veterinary clinics, thus ensuring access to this service. Defining when euthanasia should be recorded as “at the request of the owner”, or not, is the subject of much discussion. For the purposes of this document, we are choosing to define owner INTENDED euthanasia as the euthanasia of a pet whose owner brought the pet to the shelter for that service. In other words, the owner brought the pet in specifically for that service – it was their intent before arriving. Any other definition of “owner requested” euthanasia leaves much up to interpretation and therefore a great deal of variation among organizations and their reporting. We believe the simplicity of this definition helps to ensure consistent application and record keeping.

Live Admissions Only:

For the purposes of this matrix we are tracking LIVE admissions only, i.e. animals who are alive when they come into an agency's possession. Animals who are dead when taken in to an agency's possession may be a data point to track, but that information is not tracked by this matrix.

What is Possession?

"Adoption" and "Transferred Out" both make reference to possession. The primary concept here is one of ownership. For example, in foster care, the agency still has possession or ownership. If adopted or transferred to another agency, possession is now with the new owner, or with another agency.

Where are the “Others”?

This basic data matrix focuses on canines and felines. Many organizations also provide extraordinary services for other pets (pocket pets, rabbits, ferrets) and animals (wildlife), and that good work is not captured here.

Why a Basic Matrix?

This basic matrix was designed to serve as a tool for data collection. It is a simple matrix containing what many have agreed are the minimum data points an organization should consider gathering. By agreeing to this basic matrix - we hope organizations will gather AT LEAST this data, or if an organization already gathers a great deal of data, that they will consider rolling up their data into this format to help facilitate (if individual agencies are interested) data collection at a local, regional or national level, which would allow participating agencies to benchmark their work against similar agencies around their region or the nation. This matrix does not reflect any preference for the variety of live release rates used in animal sheltering and welfare. Most rates, other than full Asilomar which requires a conditions matrix, should be able to be calculated from the data points included.



SHELTER ANIMALS COUNT
BASIC ANIMAL DATA MATRIX
(vrs 06-2016)

Species By Age		Canine		Feline		Total
		Adult	Up to 5 months	Adult	Up to 5 months	
A	Beginning Animal Count (date:)					
Live Intake						
B	Stray/At Large					
C	Relinquished by Owner					
D	Owner Intended Euthanasia					
E	Transferred In					
F	Other Intakes					
G	TOTAL LIVE INTAKE					
Outcomes						
H	Adoption					
I	Returned to Owner					
J	Transferred Out					
K	Returned to Field					
L	Other Live Outcome					
M	Subtotal: Live Outcomes					
N	Died in Care					
O	Lost in Care					
P	Shelter Euthanasia					
Q	Owner Intended Euthanasia					
R	Subtotal: Other Outcomes					
S	TOTAL OUTCOMES					
T	Ending Shelter Count (date:)					

Age at Intake

Should include animals in shelter and animals admitted but currently in foster care or other offsite facility.

Admitted through animal control/stated to be unowned or free-roaming

Admitted by owner

Limited to this definition: Admission of pets whose owner brought the pet to the shelter with the INTENT of requesting euthanasia

An admission from another agency - for adoption, large scale seizure support, etc.

Impounds for cruelty cases & protective custody. Also, pets born while in care, and other types of admission not captured above.

Sum of B, C, D, E and F

Final adoptions only, having permanently left the agency's possession. For example, it does NOT include animals placed in foster care or on overnight 'trial' stays.

Stray or Owner Relinquished animals returned to their owner

Transferred out of the agency's possession to another entity

Animals included in Intake, altered and returned to stray capture location to be released

Barn cat programs, etc

Sum of H, I, J, K and L

Animals who die while sheltered

Animals whose outcome is unknown (may have escaped the shelter, outcome was not recorded and unknown)

All euthanasia other than that performed by the definition below as Owner Intended Euthanasia.

Limited to this definition: Euthanasia of pets whose owner brought the pet to the shelter with the INTENT of utilizing euthanasia services

Sum of N, O, P and Q

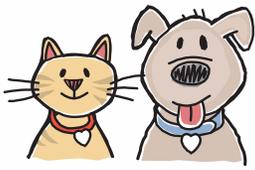
Sum of M and R

Should include animals in shelter and animals admitted but currently in foster care or offsite facility

Note: To check your statistics and calculations: A plus G should equal S plus T

Total A + Total G =

Total S + Total T =



PACC Dashboard

9/1/2016 to 9/30/2016



Shelter	Dog	Cat	Total
---------	-----	-----	-------

Total pets at shelter on: 9/1/2016	365	189	554
Total pets at shelter on: 9/30/2016	397	212	609
Strays	594	227	822
Owner Surrenders	313	157	470
Confiscates	102	30	138
Animals Returned	54	7	61
Animals Returned from Foster	27	107	134
Animals Sent to Foster	32	67	99
Total Intakes	1,309	506	1,897
Live Outcomes			
Adoptions at PACC	613	236	849
Adoption Offsite	68	34	102
Adoption to Rescues	119	28	147
Transfers to other agencies	20	86	106
Enforcement			
Number of Calls Taken	1,489	142	1,767
Number of Responses	1,364	156	1,662
Licensing			
New			1,012
Renewal			4,725
Development			
Total Donations			\$41,231.19
Licensing Add-ons			\$14,518.75

- o Intake numbers, broken down into cats, dogs, owner release, stray, enforcement impound, etc.
- Reasons for owner release (medical, behavior, moving, etc.)
- o Live release numbers - cat and dog
- o Adoption return numbers - cat and dog
- Reason for adoption return
- o Number of enforcement calls
- o Number of each type of enforcement call: tie out, neglect, no vet care, etc.
- o Number of animals impounded as a result of enforcement call
- o Number of animals taken in requiring vet care for illness or injury

**Pima Animal Care Advisory Committee
BYLAWS**

ARTICLE I-NAME

The name of this Committee is the Pima Animal Care Advisory Committee (PACAC), hereinafter referred to as “the Committee”.

ARTICLE II-PURPOSE

The purpose of the Committee, pursuant to Pima County Code Title 6 Chapter 6.04.100, is to make recommendations to the Pima County Board of Supervisors and staff to help make the Pima County Animal Care Center a facility that continues to benefit the welfare of the animals and community it serves. In furtherance of this purpose, the Committee shall:

- A. Act in an advisory capacity to the Board of Supervisors in the review and development of animal ordinances and any other issues requested by the Board of Supervisors;
- B. Review and evaluate the general operations of the center in order to make recommendations to the board of supervisors for the purpose of assuring that:
 1. The center's operations promote the public health and safety; and
 2. The center safeguards the health and well-being of dogs and cats and strives to implement best practices and procedures of animal control and welfare.
- C. Study and make recommendations regarding the provision of services and facilities for the care and control of animals by the County;
- D. Study and make recommendations regarding cooperation between the County, other government entities, veterinarians, professional animal handlers, animal owners, community safety groups, and humane groups in the care and control of animals;
- E. Study and make recommendations regarding the County's animal population relative to animal care and control in the County;

- F. Study and provide research, guidance, advice, and contribute information relevant to PACC programs, policies, and procedures;
- G. Serve as liaisons to the community, increasing support and awareness of Pima County Animal Care Center;
- H. Perform such additional duties involving care and control of animals as may be assigned by the Board of Supervisors.

ARTICLE III- MEMBERSHIP

A. Membership of the Committee consists of twelve (12) members (11 voting, 1 non-voting), appointed as specified in 6.04.100 of the Pima County Code.

VACANCIES: REMOVAL AND APPOINTMENTS:

1. All members serve at the pleasure of the Board of Supervisors. The Board of Supervisors may remove members for any reason without cause.
2. Absence from three (3) consecutive regular meetings without consent from the Chair may be grounds for the Committee to recommend that the Board of Supervisors, at its discretion, remove a member.
3. Any member may resign his/her appointment by submitting a letter of resignation to the Health Department Director. .
4. In the event of a vacancy, the entity or individual who appointed the member whose removal or resignation caused the vacancy shall appoint a replacement to complete that member's term.
5. The term of office for members of the Committee is Pursuant to Pima County Code Title 6 Chapter 6.04.100.
6. All Advisory Committee members must observe the standards of conduct outlined in the Arizona Open Meeting Law.

ARTICLE IV: ORGANIZATION

A. MEETINGS

1. Regular meetings are held on the third (3rd) Thursday of each month. Meetings start at 4:00pm and conclude on or after 6:00pm, at the discretion of the Committee.
2. The meeting shall include two (2) calls to the audience, one (1) at the beginning of the meeting and one (1) at the end of the meeting. Each speaker shall have a three (3) minutes speaking limit.
3. On a quarterly basis, meetings may be held in partner jurisdictions as agreed to and approved by the jurisdictional partners and Pima County Health Department administrative staff.

B. OFFICERS

1. The Committee shall elect a Chair and Vice Chair to serve a two (2) year term. Bi-annual elections for these two positions are held at the first regular scheduled meeting in July. Vacancies for these positions shall be filled by a majority vote of the Committee at which a quorum is present.
2. The Pima County Health Department Director or Designee shall assign a staff person to act as Administrative Staff.

C. DUTIES

1. Chair
 - a. The Chair presides at all meetings of the Committee, calls special meetings, drafts and sends correspondence and otherwise performs all duties incident to the office and any other duties which may be prescribed by the Board of Supervisors.
 - b. It is the Chair's responsibility to ensure compliance with the by-laws and direction from the Pima County Board of Supervisors.
 - c. The Chair ensures proper order of the Committee and the public in all proceedings, following Robert's Rules of Order.
 - d. The Chair establishes, coordinates, and manages the agenda with staff. Committee members may request agenda items in the meeting or in writing through the Chair. On-going agenda items will be provided to the committee at monthly meetings.
 - e. The Chair represents the Committee before legislative and administrative bodies.

2. Vice Chair

- a. The Vice Chair shall perform the duties of the Chair in his or her absence. In the case where the Chair becomes ineligible to serve or otherwise vacates the office, the Vice Chair shall, upon the date of ineligibility assume the position and responsibilities of Chair for the term, and in such case a new Vice Chair shall be immediately nominated and elected.

3. Administrative Staff

The Administrative Staff shall ensure that each meeting is legally noticed and posted pursuant to the Arizona Open Meeting Law.

D. QUORUM

A majority of the Committee constitutes a quorum to hold a meeting or take any action, including election of officers.

E. VOTING RIGHTS

- a. Each voting member is entitled to one (1) vote and may cast that vote on each item submitted. Proxy votes and absentee ballots shall not be permitted. Remote attendance and electronic voting may be permitted with the consent of the Chair.
- b. Committee members must avoid conflicts of interest while serving on the Committee. Conflicts of Interest shall include:
 - i. Actual Conflict of Interest: Committee members must comply with federal, state, and county regulations related to Conflict of Interest. No Committee member may participate in, take action, cast a vote, or lobby any other Committee member in relation to any project or proposal before the Committee that relates to business that the Committee member has a vested interest in.

October 2016

Enforcement Review



PIMA COUNTY
HEALTH DEPARTMENT

A Healthy Pima County
Every **one**. Every **where**. Every **day**.

Employee Breakdown

- Chain of Command
 - Enforcement Operations Manager (1)
 - Field Supervisors (2)
 - One new position currently advertised
 - Field Investigators (3)
 - Animal Care Officers (19)
 - 2 overnight
 - 1 administrative (barking dog and animal waste)
 - 1 officer in training
 - 2 currently offered positions
 - 1 current vacancy

5 – 6 personnel scheduled in the field for each of the three (3) primary shifts

Changes in Personnel

(since July)

- One Officer resigned from their position
- One Officer accepted another position within PACC
- One Officer reassigned within the Health Department

September 2016 Review

- A total of 2,370 Calls were received
 - Marana – 35
 - Oro Valley – 16
 - Pima – 829
 - Sahuarita – 15
 - South Tucson – 49
 - Tucson – 1,426 (60.1%)

Prior 6 Month Activity

Month :	Total Calls:	Mar:	Oro:	Pima:	Sah:	S Tuc:	Tuc:
Aug 16	1,918	38	12	636	26	42	1,164
July 16	2,085	34	24	723	16	25	1,263
Jun 16	2,430	45	35	831	30	37	1,452
May 16	2,315	34	38	822	33	32	1,356
Apr 16	2,152	53	24	713	27	33	1,302
Mar 16	1,761	80	52	621	24	28	956
Average:	2,110	47	31	724	26	33	1,249

Call Response

- Calls Pending (backlog)
 - Starting in May the call volume was 900+
 - July 1st total was 395
 - August 1st total was 273
 - September 1st total was 295
 - October 10th total was 360

Call Response

- Average total sequences completed by officers: 90
 - Excluding midnight shift officers and supervisors
 - Officers and Dispatchers handled 2,373 sequences
 - Unassigned: 455 (19%)
- Stray Roams: 272 (11.4%) calls closed out due to the time from the reported incident and no further complaints received
- DOAs: 255 (10.7%) calls were received for dead animals

Monthly Citations

	Total	PIMA	SAH	STUC	TUC
Total	151	39	3	9	100
CRUELTY/NEGLECT	15	0	0	1	14
LEASH LAW	43	19	1	5	18
LICENSE	54	14	1	1	38
OTHER	3	3	0	0	0
VACINATION	18	0	0	1	17
VICIOUS	18	3	1	1	13

No citations were issued
Marana and Oro Valley

Reported Bites

- September 2016:
 - Cat – 42
 - Dog – 172
 - Total – 225
 - **9.5% of total calls**

Dangerous Dogs

- A total of 11 dogs were assessed
 - 3 were deemed automatically dangerous
 - 3 were deemed dangerous after assessment
 - 3 were deemed to not be dangerous
 - 2 assessments still being conducted

Community Engagement



Community Events

- Officer Andrew Vargas, Mesquite Classroom presentation (July)
- Officers Shane Elliot, Daniel Robledo and Investigator Tiffany Foster, National Night Out (August)
- Officers Adam Kirby, Andrew Vargas and Investigator Xochitl Delgadillo, SAHBA Home Show (September/October)

Old Brochures

Spaying/neutering

Unfortunately, as fast as we can find animals homes, literally dozens are coming in every day. Spaying and neutering pets is the single biggest step people can take to control the animal population, by preventing new litters of puppies and kittens.

As an additional benefit, spayed or neutered pets tend to live longer, healthier lives. Animals adopted from Pima Animal Care Center are spayed or neutered before going home. Pima County also supports community efforts. In cooperation with the Animal Welfare Alliance of Southern Arizona and continued funding support from the Pima County Board of Supervisors, local veterinarians provide no-cost spay neuter to individuals in targeted areas and those individuals on some form of public assistance. For more information on this program, please visit www.awasa.org. It's going to take all of us working together to make sure no animal goes without a home.

For More Information

Main switchboard (520-243-5900)
 Enforcement (520-243-5900 Ext 3)
 Shelter (520-243-5932)
 Rescue Line (520-243-5987)
 Clinic (520-243-5939)
 Ajo Substation (520-387-7502)
 Administration (520-243-5909)
 Administration-Fax (520-243-5954)
 Licensing (520-243-5969)
 Licensing Email licensingPACC@pima.gov
 General Email contactPACC@pima.gov
 Website www.pima.gov/animalcare

WRITE ALL TO CURRENT

Pima Animal Care Center
 "Building a better community for people and pets"
 4000 N. Silverbell Rd
 Tucson, AZ 85745
 1259 Well Rd
 Ajo, AZ 85321

Shelter Hours Tucson:
 Monday through Friday; noon to 7 p.m.
 Weekends; 10 a.m. to 5 p.m.

Shelter Hours Ajo:
 Monday 11 a.m. - 1 p.m.,
 Wednesday 11 a.m. - 1 p.m. and
 4:30 p.m. - 6:30 p.m. and Friday 11 a.m. - 1 p.m.

Shelters are closed on all County holidays

Service Areas:
 All of Pima County and the incorporated areas within, except Tribal lands.

Pima County Board of Supervisors

Ally Miller, District 1
 Ramón Valadez, Chairman, District 2
 Sharon Bronson, District 3
 Raymond J. Carroll, District 4
 Richard Elias, District 5

County Administrator
 C H Huckelberry

Protecting the public

Protecting pets

[Possible to use realtor posters]

Pima Animal Care Center

Welcome to Pima Animal Care Center

Pima Animal Care Center protects public safety and supports the humane care of animals in three main ways: enforcing animal control laws, safeguarding public health and sheltering homeless animals.

Protecting animal welfare

Our enforcement unit administers animal welfare codes and ordinances throughout Pima County and in our neighboring cities and towns. The unit responds to more than 30,000 calls every year, from leash law violations to stray dog reports and cruelty cases.

Some important elements of the code:

- Dogs older than three months of age must be licensed
- Dogs must be leashed, but not tied out
- Animals must be provided proper food, water, shelter, medical care, exercise space, and ventilation

Although some situations clearly warrant citations or even criminal prosecution, in other cases, we stand ready to help people who just need education about how to be responsible pet owners.

Safeguarding public health

Thousands of County residents are bitten or attacked by dogs every year. Such attacks can take a physical and emotional toll, and have financial impacts, from lost wages to absenteeism and medical costs. As a division of the Pima County Health Department, reports of aggressive animals and bites are a top priority for our officers. Our trained investigators will determine whether any statutes have been violated and make sure the biting animal is properly secured as prescribed by law.

Licensing and rabies vaccination

Every dog older than three months is required to be licensed. If your pet becomes lost, the license will help us reunite the two of you. It also protects the community, since licensing requires proof of a current rabies vaccination.

Rabies is a dangerous disease caused by a virus found in the saliva of infected animals. Some signs of rabies:

- Wild animals may act friendly or tame.
- Nocturnal animals such as skunks, foxes or bats may be seen in the daytime
- Animals may appear excited and attack without warning.
- Rabid animals may eat sticks and stones and drool excessively.

If an animal shows signs of the disease, stay away and call us immediately at 243-5900.

Pima Animal Care Center provides a safe shelter and care for lost or stray animals, as well as adoption opportunities for homeless pets. If you lost your pet, please check www.pima.gov/animalcare to find pictures of found pets. It is very important that you personally visit the shelters in your area, however, since only you can identify your pet.

Pet adoptions

Every day, we receive animals of all shapes, sizes and colors through no fault of their own. Sometimes, owners are irresponsible or abusive. Sometimes, life circumstances change or owners find they aren't equipped to deal with a pet.

We count on the community to keep us in mind when it's time to get a new pet. Adoption fees vary, but include spay/neuter surgery, a microchip, a first set of shots and a free vet visit. Typically, we have more than 100 adoptable animals to choose from, so please come visit and see if your next family member is waiting for you.

Updated Brochures



Licensing and Rabies Vaccination

Every dog older than three months is required to be licensed. If your dog becomes lost, the license will help us reunite the two of you.

It also protects the community, since licensing requires proof of a current rabies vaccination.

Hours of Operation:
Monday - Friday, noon - 7 p.m.
Saturday, 10 a.m. to 5 p.m.
Sunday, 10 a.m. to 5 p.m.

4000 N. Silverbell Road, Tucson, AZ 85745
(520) 724-5900
www.pima.gov/animalcare

**PROTECTING THE PUBLIC
PROTECTING PETS**

PIMA COUNTY
PIMA ANIMAL CARE CENTER

Pima County Board of Supervisors
Sharon Bronson, Chair, District 3
Ally Miller, District 1
Ramón Valadez, District 2
Raymond J. Carroll, District 4
Richard Elías, District 5

County Administrator
Chuck Huckelberry

**OFFICER
PIMA COUNTY**

PIMA COUNTY
PIMA ANIMAL CARE CENTER



Protecting Our Community's Pets

Our enforcement unit administers animal welfare codes and ordinances throughout Pima County and in our neighboring cities and towns.

The unit responds to more than 30,000 calls every year, from leash law violations to stray dog reports and cruelty cases.

Although some situations clearly warrant citations or even criminal prosecution, in other cases, we stand ready to help people who just need education about how to be responsible pet owners.

Some important elements of the code

- Dogs older than three months of age must be licensed.
- Dogs must be leashed, but not tied out.
- Pets must be provided proper food, water, shelter, medical care, exercise space, and ventilation.



Safeguarding Public Health

Thousands of County residents are bitten or attacked by dogs every year.

Such attacks can take a physical and emotional toll, and have financial impacts, from lost wages to absenteeism and medical costs.

As a division of the Pima County Health Department, reports of aggressive pets and bites are a top priority for our officers.

Our trained investigators will determine whether any statutes have been violated and make sure the biting pet is properly secured as prescribed by law.



Current Animal Law Pamphlet

Prohibited:

- Chaining or tying your dog. The safest alternative to a chain or tie-out is a securely fenced yard.
- Abandonment of domestic animals. If you find that you can no longer care for a pet, please take it to a local shelter.
- Dogs on school grounds.
- Pets in hot vehicles. Animals must have adequate ventilation and be protected from temperature extremes at all times.

This brochure does not cover all of the laws.
For more information visit:

Arizona Revised Statutes, Title 11
www.azleg.state.az.us

Pima County Code, Ch. 6
www.pima.gov

Tucson City Code, Ch. 4
www.ci.tucson.az.us

To report an animal bite, stray dog
or for more information:

Pima Animal Care Center
4000 N. Silverbell Rd.
Tucson, AZ 85746
520-724-5900

PIMA.GOV/ANIMALCARE

The Basics

Rabies Vaccination

Any dog three (3) months or older *must* be vaccinated against rabies by a licensed veterinarian. This protects your dog and the public from the spread of rabies. Although not a law, it is recommended to have your cat vaccinated against rabies also.

Dog License

Any dog three months or older *must* have a current Pima County license. The license *must* be affixed to a collar and should be worn at all times.

Leash Law

Your dog *must* be kept confined to your home or property, either inside the home or within an enclosed yard or area on your property. When you take your dog outside of its confined area, it *must* be restrained on a leash no longer than 6 feet in length.

Animal Bites

All animal bites *must* be reported to Pima Animal Care. All biting animals *must* be quarantined.

Cruelty

It is illegal to inflict unnecessary cruelty on an animal.

Tucson and Pima County Animal Laws



Information from the
Arizona Revised Statutes,
Tucson City Code and
Pima County Code

Waste

You *must* pick up after your dog immediately while on public property. On private property all animal waste *must* be cleaned up within 24 hours in the city and 72 hours in the county.

Noise

It is illegal to permit an animal to howl, bark, meow or make other sound frequently or for continuous duration.

Welfare

You must provide:

- access to clean water in a clean container at all times. The container *must* be kept in the shade and be stable enough not to tip over.
- a fresh supply of food for your pet daily. The food *must* be nutritious and be free of dirt and insects.
- access to clean shelter with a top, a bottom and sides to protect from heat, cold and rain. The shelter *must* be large enough for the animal to enter, stand, turn around and lie down.
- shade for the animal during daylight hours and in all seasons.
- medical care to your pet for parasites, diseases and injuries to keep your pet healthy and to prevent it from suffering.



Tucson and Pima County Pet Laws

Rabies Vaccination: Any dog three (3) months or older must be vaccinated against Rabies by a licensed veterinarian.

Dog License: Any dog three (3) months or older must have a current Pima County License. The license must be affixed to a collar and worn at all times. It must also be renewed every year.

Leash Law: All dogs must be kept confined to a home or property, either inside the home or within an enclosed yard or area of the property. When a dog is outside of its confined area, it must be restrained on a leash.

Animal Bites: All animal bites must be reported to the Pima Animal Care Center and biting animals must be quarantined.

Pet Waste: All pet waste must be picked up immediately while on public property. On private property all waste must be cleaned up within 24 hours in the city and 72 hours in the county.

Noise: It is illegal to permit your pet to howl, bark, meow or make other sounds frequently or for continuous duration.

Animal Welfare

Pet owners must provide:

Water: Your pet must have access to clean water in a clean container at all times. The container must be kept in the shade and be stable enough not to tip over.

Food: You must supply fresh food for your pet daily. The food must be nutritious and free of dirt and insects.

Shelter: Your pet must have access to a clean shelter with a top, bottom and sides to protect from heat, cold and rain. The shelter must be large enough for the animal to enter, stand, turn around and lie down.

Shade: You must ensure he has shade during the daylight hours year-round.

Medical care: You must provide medical care to keep your pet healthy and prevent it from suffering from parasites, diseases and injuries.

Pet owners shall not:

Chain or tie out their dog: It's prohibited.

Abandon their pets: If you find that you can no longer care for your pet, please re-home your pet or take it to a local shelter.

Take dog on school grounds.

Leave pets in hot vehicles: Pets must have adequate ventilation protection from extreme temperatures at all times.

Pima Animal Care Center

4000 North Silverbell Road, Tucson AZ 85745
520-724-5900 • pima.gov/animalcare

0011 10/20/2016



Leyes sobre mascotas en Tucson y el Condado Pima

Vacuna contra la Rabia: Todos los perros de tres (3) meses en adelante deben ser vacunados contra la Rabia por un veterinario con licencia.

Registro: Todos los perros de tres (3) meses en adelante deben estar registrados en el Condado Pima. Los perros deben portar la licencia en su collar en todo momento. Esta licencia se debe renovar cada año.

Ley de Correa: Todos los perros se deben mantener dentro del hogar o propiedad, ya sea dentro de la casa o dentro de un patio cercado. Cuando el perro se encuentre fuera de su área, debe andar con una correa.

Mordeduras de animales: Todas las mordidas de animales se deben reportar al Pima Animal Care Center y los animales se deben permanecer aislados.

Desechos de mascotas: Los desechos de sus mascotas se deben limpiar inmediatamente en las áreas públicas. En su propiedad privada, los desechos se deben limpiar dentro de 24 horas si su propiedad está dentro de los límites de la ciudad de Tucson y 72 horas dentro del Condado Pima.

Ruido: Es ilegal permitir que su mascota aulle, ladre, maulle o haga otros ruidos con frecuencia o por un largo periodo de tiempo.

El bienestar de las mascotas

Los dueños de mascotas deben proveer:

Agua: Su mascota debe tener acceso a agua limpia en un recipiente limpio en todo momento. El recipiente se debe mantener en la sombra y estar suficientemente estable para no voltearse.

Comida: Usted debe proveer comida fresca a su mascota diariamente. La comida debe tener valor nutritivo y estar libre de tierra o insectos.

Albergue: Su mascota debe tener acceso a un albergue limpio con techo, piso, y paredes para protegerlo del calor, el frío y la lluvia. El albergue debe estar lo suficientemente grande y amplio para permitir que su mascota entre, se pare, voltee y acueste.

Sombra: Debe asegurar que su mascota tenga suficiente sombra durante las horas del día todo el año.

Cuidado médico: Usted debe proveer cuidado médico para mantener a su mascota sana y prevenirla de sufrir de parásitos, enfermedades y lesiones.

Los dueños de mascotas no deben:

Atar o encadenar a su perro: Está prohibido.

Abandonar sus mascotas: Si usted ya no puede cuidar de su mascota, favor de buscar un nuevo hogar o llevarla al albergue de animales más cercano.

Llevar a su perro dentro de una propiedad escolar.

Dejar a sus mascotas dentro de un carro: Las mascotas deben tener amplia ventilación y protección de las temperaturas extremas en todo momento.

Pima Animal Care Center

4000 North Silverbell Road, Tucson AZ 85745
520-724-5900 • pima.gov/animalcare

0011 10/20/2016

Next Brochure Update

Report all bites
Report all biting incidents to Pima Animal Care Center at 243-5900

Collect the following information from the dog owner:

- Name, address and phone number
- Animal's name, breed, age, sex, license number and date of last rabies vaccination.

If the owner is unavailable, provide an accurate description of the dog to Pima Animal Care Center.

Rabies Prevention
Arizona state law requires any dog three months or older and in Pima County for 30 consecutive days must be vaccinated against rabies by a licensed veterinarian.

It is recommended that rabies vaccinations be given to cats as well.

Low cost vaccination clinics are offered throughout the year by local veterinarians, pet supply stores and The Humane Society of Southern Arizona. More info about vaccination clinics can be found on our website.

Call 243-5900 for more information or visit www.pimaanimalcare.org



Pima County Board of Supervisors
Ann Day, District 1
Ramón Valadez, District 2
Sharon Bronson, District 3
Raymond J. Carroll, District 4
Richard Elias, Chairman, District 5



Pima
Animal Care Center
"Building a better community for people and pets"

Pima Animal Care Center
4000 North Silverbell Road
Tucson, AZ 85745

Telephone: (520) 243-5900
Fax: (520) 243-5960 www.pimaanimalcare.org

RABIES IN PIMA COUNTY



MINIMIZING THE RISK TO YOUR PETS & FAMILY



THE DANGERS OF RABIES



Know the signs of rabies...
Animals may act friendly or tame in the wild. They can lose fear of people and natural enemies.
Nocturnal animals, such as skunks, foxes or bats, may be seen in the daytime.
Animals show personality changes. In the "furious" stage of the disease, they can appear excited and attack without warning.
In the "dumb" form of rabies, they may become unusually shy or unusually approachable. This can be followed by sluggishness and visible confusion.
Rabid animals have been seen to eat sticks and stones. They may appear sick and drool excessively.
If untreated, all forms of rabies lead to paralysis, coma and death.
If an animal shows signs of the disease, stay away and call Pima Animal Care Center at 243-5900

What is rabies?
Rabies is a dangerous disease caused by a virus found in the saliva of infected animals. It has been found in every state except Hawaii.

Rabies is fatal to humans if they are untreated after being bitten by an infected animal.

Any mammal can get rabies, including raccoons, skunks, foxes, bats, coyotes, dogs, cats and people. Animals that are not mammals such as birds, snakes, insects and fish cannot contract rabies.

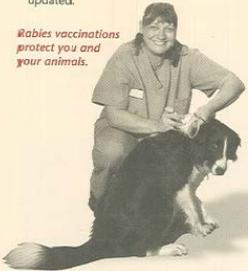
Your pet can become rabid after being bitten by an infected wild animal.

Bats and skunks are a prime carrier of rabies and should never be handled.

Ways you can protect your pets and family from rabies

- Avoid contact with any wild animal. Never adopt wild animals as pets. Secure your home against entry by animals.
- Avoid all stray animals and have your animals vaccinated as directed by county health laws.
- Confine your own pets to your property. Pets that roam are at a greater risk for rabies.
- Never feed pets outdoors. Food left outside attracts unwanted contact with wild animals and strays.
- **Vaccinate your pet!** An unvaccinated pet that has been exposed to rabies could become a threat to your family. Rabies vaccinations are valid for three years and must be updated.

Rabies vaccinations protect you and your animals.



If you are bitten by an animal...
Wash all wounds for five minutes with generous amounts of soap and warm running water.
Dry and bandage the wound.
Seek medical attention immediately.
Report all bites to Pima Animal Care Center at 243-5900

Upcoming Events

October 28th 2nd Annual Safety Fair with the Town of Marana

Enforcement

Field Services



PIMA COUNTY
HEALTH DEPARTMENT

A Healthy Pima County
Every **one**. Every **where**. Every **day**.



— **NATIONAL ANIMAL** —
CARE & CONTROL ASSOCIATION

- NACA is the premiere animal control organizations in the country.
- Voted to the Board of Directors on October 7, 2016
- Work towards developing framework for animal control across the country
- Multiple training opportunities and program information available from many state, county, municipal and other non profit organizations

NACA Annual Conference

Seattle, Washington October 6th and 7th 2016

- Courses attended:

- FBI NIBRS reporting framework
- When Media Attacks
- Boots on the Ground: Engaging the Community, Step by Step
- Emotional Impact of the Animal Care and Control Profession: Compassion Fatigue to Satisfaction
- Counting and Accounting for Animals in Disasters
- Next Generation Partnerships: Bridging Live Release and Field Operations to Save More Lives
- National Link



**Law Enforcement
Training Institute**
University of Missouri Extension

- Pima Animal Care Center will be hosting a Professional Investigator course during the week of February 27th
- Topics to be taught include:
 - Animal law, Report writing, Constitutional law, Courtroom preparation, Veterinarians and animal cruelty
 - Basic nutrition, Basic anatomy, Biosecurity and zoonosis, Animal handling and behavior
 - The professional investigator, Interviewing and interrogation, Basic photography, Breed identification
 - Communications, Officer Safety/Survival
- The course will be available to other departments/agencies

HSUS Animal Cruelty and Fighting Investigations

- Held on September 13, 2016
- Two Supervisors, Three Investigators and Three Field Officers were in attendance

Pima Domestic Animal Response Team

- Currently contacting previous members of the team to obtain further involvement
- Part of the county Emergency Operations Plan
- ESF-11 Animal Welfare Appendix
- American Humane Association Training Planned for January/February 2017

TC3

Tucson Collaborative Community Care

- To connect community resources to individuals who contact Tucson Fire Department through the 911 service
- Health care and social services
- Pet welfare component
 - Meeting in November to further discuss PACC involvement

Grant Opportunities

- ASPCA Training Grant application submitted in September 2016. Request was for \$10,000 to fund current training needs for PACC Enforcement
- ASPCA Field RTO Pilot Program. \$2,000 grant request to assist field officers with supplies to provide to owners in the field to increase field returns.
- Keep Families Together Fund, ASPCA Grant request of \$50,000. Comprehensive program that will link live release, medical and field services in one program.

Policies and Procedures

- Currently have multiple policies in draft form
- I am still collecting data and information from the department before implementation
- Modifications have been made in the current policies
 - Additional changes to software procedures to create additional oversights for animals in vehicles

Enforcement to Field Services

- Next Generation approach for animal control
- Focus to include outreach and services beyond the enforcement of laws
- Data driven to determine most needy areas
 - Tucson will be the primary focus due to 60% call volume
 - Targeted zip codes