



MEMORANDUM

Date: November 6, 2018

To: The Honorable Chairman and Members
Pima County Board of Supervisors

From: C.H. Huckelberry
County Administrator

A handwritten signature in black ink, appearing to read "CHH", is written over the printed name "C.H. Huckelberry".

Re: **October 2018 Pima Animal Care Center Monthly Report**

Attached please find the most recent update, which will be shared with the PACC Advisory Committee at their November meeting.

In October, PACC took in 1,475 pets and adopted 1,046, achieving a 92% save rate. PACC also sent 415 pets to foster homes and 116 pets to rescue groups. PACC is on track to achieve a new, lifesaving record in 2018, thanks in part to the new facility which has helped isolate sick animals and prevent disease as well as increase adoptions.

PACC is preparing for the 'Party with the Pets' grand opening celebration which will be held on Sunday, December 2 from 11 a.m. to 4 p.m. and will include a dedication ceremony, food trucks, activity stations, kids volunteer booths, reading to shelter pets, as well as games and prizes.

In October, PACC hosted a three-week dog play group training, sponsored by the ASPCA and Petco Foundation, which trained staff to allow 80 to 100 shelter dogs per day to play with other PACC dogs. PACC held several adoption events in October, including a Pumpkin Patch adoption event.

In addition, PACC received support from the Friends of PACC and Cody's Friends charities to increase its outreach efforts to people facing poverty and homelessness. In October alone, PACC outreach staff provided vaccines and microchips, 1,300 pounds of pet food, and supplies like collars, leashes and sweaters to pets owned by people facing homelessness as part of the 'Pup in Boots' program.

CHH/mp

Enclosure

c: Jan Leshar, Chief Deputy County Administrator
Dr. Francisco García, Assistant County Administrator for Community and Health Services
Kristen Auerbach, Director, Pima Animal Care Center

October 2018 Director's Report



Figure 1 Adoptable PACC dog visits the Pima County Board of Supervisors meeting

Animal Center News

- PACC took in 1,475 pets, adopting out 1,046 animals and achieving a save rate of 92%.
- *PACC is hosting the 'Party with the Pets' grand opening celebration on Sunday, December 2 from 11 a.m. to 4 p.m. Fun activities, family volunteer stations, reading to the pets, food trucks and more!*
- PACC formed [a new partnership](#) with the Pima County School Superintendent to increase humane education programs in schools.
- PACC hosted the Southern Arizona Volunteer Manager's Association Seminar with volunteer managers from around the country in attendance.
- PACC hosted its fourth foster apprenticeship of the year, with 16 apprentices from around the United States coming to PACC for four days to learn about programs with a particular focus on PACC's foster program.
- PACC has sent 4,500 pets to foster homes so far, exceeding the previous national record for foster placement by nearly 2,000.

- Best Friends published a comprehensive Humane Animal Control Manual. PACC Director Kristen Auerbach authored the chapter on foster programs: <https://bestfriends.org/resources/humane-animal-control-manual>
- PACC Director Kristen Auerbach gave two talks at the University of Arizona's College of Public Health, including a college-wide lecture on the history of animal shelters and the community-based programming for pet owners.
- PACC staff and volunteers participated in the Three Points Community Festival, Tucson Meet Yourself and Rummage to the Rescue at St. Marks.
- Mik Moeler of Arizona Humane Society will be visiting PACC on November 6 to provide training for the behavior and enrichment staff and volunteers on kennel enrichment.
- Following the Dogs Playing for Life training, playgroups are happening seven days each week with 60 to 80 dogs participating, helping to reduce the number of dogs needing to receive walks by volunteers. The most dogs that have participated in playgroup in a day is 140.
- The Central Pet store at PACC is open and fully-stocked with many items for owned and adopted pets: <http://webcms.pima.gov/cms/One.aspx?portalId=169&pageId=452410>
- PACC held a Pumpkin Patch Adoptions and Trunk-o-Treat event: <http://webcms.pima.gov/cms/One.aspx?portalId=169&pageId=452675>
- PACC celebrated Adopt a Shelter Dog Month: <http://webcms.pima.gov/cms/One.aspx?portalId=169&pageId=451114>
- Web content improvements are in process on every PACC web page. The pet adoption web page now receives 30,000 unique views each month.
- PACC's Facebook page continues to be the most-viewed page in Pima County, reaching 577,000 users in October alone. PACC is also active on Instagram and Twitter.
- The Board of Supervisors passed a contract amendment to an existing contract with AWASA, allowing PACC to fund 500 off-site spay and neuter surgeries per month, for six months.
- PACC put out its first countywide plea on Next Door, which reached 46,000 community members.
- Animal Protection Supervisor Tiffany Foster spent three days in Phoenix as part of the Companion Animal Spay and Neuter Committee for Arizona. PACC officers and supervisors attended a two-day Animal Protection and Enforcement training in Phoenix.
- PACC Veterinarians performed 900 spay and neuter surgeries and 130 specialty surgeries.

Personnel

- Animal Protection Supervisor Bennett Simonsen was selected as the Community Program and Outreach Manager. Bennett will oversee community partnerships, neighborhood outreach programs and the PACC volunteer program.
- Animal Protection Supervisor Christina Snow was selected as the Animal Protection Manager (formerly filled by Adam Ricci). Christina will oversee all animal protection services including the pet support call center and animal protection dispatch.

- Danielle Harris is now the Shelter Manager, a position formerly filled by Jose Chavez. She is overseeing the daily operations of adoptions and pet support/intake.
- Jose Chavez is now the Facilities and Safety Coordinator, a position formerly filled by Kino Davis.
- PACC is in the process of hiring the first clinic receptionist, to manage calls and appointment scheduling for fosters and adopters.
- PACC continues to recruit and hire vacancies including Foster Coordinator, Adoption Coordinator, Animal Protection Officers and Shelter Tech positions (adoptions, intake and medical clinic).

Field and Community Services

- The pet support call center received 7,600 calls for help and made 113 pet surrender appointments. They provided funding for nine families using the Keeping Families Together grant provided by the Friends of PACC.
- Animal Protection Officers responded to 1,660 calls, including 190 bite investigations, 229 cruelty and neglect complaints, and 338 emergency calls.
- The Pup-in-Boots homeless outreach program served pet owners facing homelessness with 1,100 pounds of dog food, 200 pounds of cat food, 100 bags of treats, 112 collars, 70 leashes and 71 dog sweaters. The Friends of PACC and Cody's Friends provide assistance for this program.
- Officers provided fencing assistance for four families, including fencing rolls, tarps, a kennel run, a doghouse and four wire crates. This prevents stray roaming and helps keep owned pets at home.
- 438 cats were sterilized through the community cat clinic program and 10 cats received additional medical care.
- The community cat team assisted at 18 trapping locations and transported 188 to and from surgery. They responded to 315 calls for assistance with outdoor cats and loaned out 138 traps for residents to TNR.

Volunteer, Foster and Rescue Programs

- 450 volunteers donated 8,213 hours of service and four community restitution volunteers gave 58 hours of service.
- 90 people submitted volunteer applications and 47 people attended volunteer orientation.
- PACC held classes for volunteers including dog handling levels one and two, cat care, shelter software, adoption counselor and support training and greeter training.
- Volunteer groups in October included Reading to the Cats, Girl Scouts, Days of Caring dog walk and Raytheon dog walk.
- 415 pets went to foster homes, including 10 Pawjama Parties and field trips, 49 adult dogs and 37 adult cats.

- Foster orientations were held for adult cat fostering, adult dog fostering and fostering orphaned kittens.
- 257 pets were adopted from foster care.
- 34 cats and 82 dogs went to rescue groups and Mountain Girl Rescue became a registered rescue partner.

Friends of PACC

- The Friends of PACC has hired a part-time Adoption Counselor and is hiring a second. Learn more or apply here: www.friendsofpacc.org
- The Friends are hiring a Pet Support Counselor to help connect people to resources and support in order to prevent shelter surrender.
- The Friends hired a Playgroup Specialist to continue the medium and large dog playgroups at PACC.
- Thanks to a grant from Maddie's Fund, PACC and the Friends of PACC hosted the Maddie's Medium and Large Dog Foster Apprenticeship to teach shelters around the nation how to save more dogs through foster.
- Friends of PACC was invited to receive support from Cocktails for the Pets at the Shelter Cocktail Lounge.
- The Friends participated in the Best in the Business Annual Shred Event, with funds going to the Friends of PACC.
- Tucson Screamers partnered with the Friends of PACC to raise awareness and donations for homeless pets at their haunted house.