



MEMORANDUM

Date: August 9, 2018

To: The Honorable Chair and Members
Pima County Board of Supervisors

From: C.H. Huckelberry
County Administrator

A handwritten signature in black ink, appearing to read "CHH", is written over the printed name "C.H. Huckelberry".

Re: July 2018 Pima Animal Care Center Monthly Report

Since beginning her tenure with Pima County, Kristen Auerbach, the Director of the Pima Animal Care Center (PACC), has provided regular updates on the activities and accomplishments of this important Department. Attached please find the most recent update, which will be shared with the PACC Advisory Committee at their August meeting.

July historically has the highest intake of any month and this July, PACC took in 1,669 homeless, stray and surrendered animals. Notably, the community came out in larger-than-usual numbers, adopting 1,008 cats, dogs, puppies, and kittens.

PACC was also the most-represented shelter at the Best Friends National Conference, with the organization represented by six speakers giving unique talks about PACC history, operating procedures and lifesaving programs.

Also of note, PACC surpassed the national records for the number of pets placed in foster homes in a one-year period, with more than 3,000 PACC pets spending time with foster families before adoption. These include thousands of orphaned puppies and kittens and pets recovering from illness and injury who could not have survived without individual, around-the-clock attention provided by foster caregivers.

CHH/mp

Enclosure

c: Jan Leshar, Chief Deputy County Administrator
Francisco García, Assistant County Administrator
Kristen Auerbach, Director, Pima Animal Care Center

July 2018 Director's Report for Pima Animal Care Center



Animal Center News

- PACC took in 1,669 pets, achieving a save rate of 93%.
- 1,008 pets were adopted, 197 were returned to their owners and 172 were transferred to rescue groups.
- PACC surpassed the national record for pets placed in foster homes in one year.
<http://webcms.pima.gov/cms/One.aspx?portalId=169&pageId=436389>
- Next month, PACC will host the Dogs Playing for Life team for an intensive, three-week, staff and volunteer training for shelter dog play groups, with the goal of incorporating play groups into overall operations so every social dog has a chance to attend play group every day.
- PACC was well represented at the Best Friends National Conference with six speakers.
<http://webcms.pima.gov/cms/One.aspx?portalId=169&pageId=439437>

Personnel

- PACC has several vacant positions in recruitment, currently advertised. These include Animal Care Shelter Supervisor, Chief Animal Protection Officer, Field and Community Services Manager and Pet Support Specialist. <https://www.governmentjobs.com/careers/pima?keywords=animal>
- Animal Protection and Enforcement Manager Adam Ricci accepted a promotional opportunity as the Chief of Field Operations in Albuquerque, New Mexico, ending his employment with Pima County in July. PACC is currently recruiting for a new Manager of the department.
- Several new staff members started at PACC in the following positions: Pet Support Specialist, Licensing Specialist, Clinic Technician, Communications Specialist and Field Officer.
- Adoptions Coordinator Danielle Harris is temporarily overseeing both the shelter and adoptions team, due to Jose Chavez transitioning to serve as the Facilities and Safety Manager.

Field and Community Services

- Animal Protection Officers responded to 1,599 calls for service including 844 priority 1 and 2 calls.
- Officers handled 195 bite investigations and responded to 151 calls about cruelty or neglect.
- The Pet Support Call Center received 8,491 calls and scheduled 73 pet surrender appointments. They provided medical assistance to 11 families to defer pet surrender.
- The Pet Support Network (PSN) worked with 13 pet owners to resolve fencing issues and prevent stray dogs from having to be impounded.
- The PSN provided spay/neuter services or vouchers to 40 Pima County residents.
- Every Sunday, a PACC officer provided supplies and information to homeless pet owners at Z Mansion during the weekly homeless outreach events.
- PACC has started a partnership with Primavera Foundation and the Friends of PACC to distribute pet supplies at the homeless drop-in centers managed by Primavera.
- PACC distributed more than 200 sets of dog booties to homeless pet owners to prevent pets' feet being burned on hot pavement during extreme weather.

Veterinary Services

- 888 cats and dogs were spayed or neutered at PACC.
- Vets conducted 59 specialty surgeries.
- PACC volunteers provided seven-day-per-week support to the medical clinic reception desk.

Media

- July 12: [PACC reduces feline adoptions to \\$5](#)
- July 16: [PACC looks to community for temporary large dog fosters](#)

- July 25: [Help PACC “Clear the Shelters” in nationwide campaign](#)

Volunteer, Foster and Rescue Programs

- PACC distributed the new volunteer and foster manuals.
- 430 volunteers donated 8,621 hours of service and three corporate groups volunteered at PACC.
- Three volunteer orientations were held with 72 volunteers attending.
- Six safe dog handling classes were held with 55 volunteers participating.
- Three cat care classes were held with 26 volunteers participating.
- Other volunteer classes held include adoption counselor training, lobby greeter training and mentoring information session.
- The second class of Canine Fun Camp started. 18 handlers and 10 dogs are participating.
- Volunteers attended the Pima County Sheriff’s Badge and Back Pack’s event.
- 647 pets went to foster homes.
- The neonatal foster list now has 854 subscribers with new orientations for orphaned kittens being held monthly.
- One adult cat foster orientation was held with 41 adult cats being placed in foster homes.
- PACC held its first successful month of dog field trips, with 13 dogs going on overnight or field trip outings.
- 329 pets were adopted from foster care.
- A ‘foster pet sitter’ e-mail list was created so animals do not have to return to PACC when their foster caregivers are away for short periods of time.

Friends of PACC

- Your Love Saves Lives Campaign Progress: Friends of PACC and PACC together have raised \$4.3 million in funding for lifesaving programs. Through the generosity of individual donors, foundation and corporate grants, we have been able to:
 - hire a new vet and two vet techs to support the clinic;
 - hire a team of foster coordinators to increase lifesaving outcomes;
 - provide foster team with harnesses, leashes, food for events, promotional materials;
 - outfit all dogs and cats with collars and leashes if necessary;
 - purchase large dog crates, hoods, harnesses, and leashes for the behavior team;
 - provide support to the community through Pup In Boots and other outreach services to vulnerable populations;
 - increase vaccine and microchipping events;
 - provide fundraising support to focus groups.